## Republic of the Philippines

## Department of Education

REGION IV-A CALABARZON

## **OPPORTUNITY REGISTRY**

Effective as of: January 30, 2023

No	**DECLARED PROCESS  **OPPORTUNITY STATEMENT (include benefit once opportunity is encountered)	LIKELIHOOD	IMPACT	OPPORTUNITY RATING	OPPORTUNITY PURSUIT ACTION PLAN (may refer to other planning documents)	PERSON/OFFICE RESPONSIBLE	TARGET DATE
1.	Declared Process External Linkages (for Invitation and Notice of Meetings)  Opportunity Statement In place focal person for specific concerns	5	4	20	Office Memo c/o PPRD	Focal Person	Year-round
	Benefits Continuity and familiarity of focal person with the particular program/projects						

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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	1 of 15

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2	Benefits - Collective ideas - Prevent occurrence of possible issues	4	4	16	Citizen charter FAQs on website	FD Chiefs	Year-round
3	Policy Implementation (Contextualized Implementation of Policy)  Opportunity Statement	4	4	16	DPR/PIR/Committee Meeting/MR Outputs	ORD	Every quarter



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	2 of 15

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	Supportive Top Management  Benefits - High Organizational success indicator						
4.	Declared Process Policy Review  Opportunity Statement Opportunities for continuous improvement of policy  Benefits Policy Gaps are addressed	4	4	16	RM No. 432 s. 2021	ORD	Year-round
5.	<b>Declared Process</b> Office and Staff Performance	4	4	16	Approved OPCRF and IPCRF	PPRD/ASD/HRDD/ORD	Bi-Annual



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	3 of 15

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	Monitoring and Appraisal (For 3rd Level Position and RO FD Chiefs and Section/Unit Heads)						
	Opportunity Statement Improved performance of the office  Benefits Employees benefits and incentives						
6.	Declared Process Performance Monitoring and Evaluation (Management Meeting)	4	5	20	Highlights of the Meeting Policy recommendation	Committee Members	Every quarter
	Opportunity Statement Collaborative effort is evident						



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	4 of 15

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	Benefits Alignment of policy direction						
7.	Declared Process: Legal Management  Opportunity Statement: Partnership linkages to stakeholders such as NGOs, civic or religious organizations in Sites Titling and Donations (MOA/MOU/DODA)  Benefits: Involvement of partners/stakeholders	4	3	12	Effective communication and partnership through execution of MOAs/MOUs/DODA	Office of the Regional Director, Legal Unit, ESSD	Every application for School Sites Titling/Every Donation of School Sites
8.	in DepEd's mission and vision  Declared process Information Management and Dissemination  Opportunity Statement	4	4	16	Create a social media calendar specifying the schedule of the content that will be published	PAU	April 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	5 of 15

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	Strengthen social media presence provides another communication platform for dissemination				Assign newly appointed ADAS to create graphics through Canva		
	Benefit Stakeholder reach and awareness increases due to accessibility and activeness of social media platforms						
9.	Declared process  Materials Production  Opportunity Statement  Knowledgeable and competent staff that can assist and support other personnel in processes	4	3	12	Regular sessions in providing technical assistance and guidance by AO V and PDO II to newly hired to improve delivery of services to clients	PAU	Year-round
	Benefit Due to new staff, current PAU personnel can easily train and						



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	6 of 15

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		assist new hires or detailed in the processes and equipment being used in PAU's process						
		Declared Process  Monitoring of Citizen/Client Satisfaction Survey	3	4	12	Part of Continuous Improvement Plan of Team E of DepEd CALABARZON's CPROCIA	PAU	January 2023 to November 2023
1	.0.	Opportunity Statement Distribution of the hard copies of the Client/Citizen Satisfaction Survey Form				Draft Office Memorandum reiterating use of feedback Mechanism		April 2023
		Benefit Increase the number of gathered feedback especially from walk-in clients which will help in computing the Client Satisfaction Score of the Region						

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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	7 of 15

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11.	Declared process Media Relations  Opportunity Statement Strengthen relationship with media through conduct of regular broadcast programs and release of newsletters  Benefit Regular conduct or release of information through official platforms will increase relevance and presence of CALABARZON.	3	3	9	Sustain DepEd 4A For You production Increase social media presence Conduct press conferences Update guidelines in submission of articles	PAU	March to December 2023
12.	Declared Process Management of ICT Solution	3	4	12	Undergo training	ICT Unit/ HRDD	January to December 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	8 of 15

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		Opportunity Statement Competent, knowledgeable and skilled personnel (TESDA National Competency for Computer Hardware Servicing, Visual Graphic and design						
1	.3.	Declared Process Design and Development of ICT Solutions  Opportunity Statement  a) Presence of developed, outsourced, and adopted system  Benefit Presence of OS and office application,	2	3	6	Refinement of program for additional features	ICT Unit, developer	January to December 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	9 of 15

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	designing and other tools						
14.	Declared Process Management of Technology Infrastructure  Opportunity Statement  a) Presence of Data Firewall appliance b) Established wired and wireless network that can access both local and wide area. c) Presence of Network layout and design d) Presence of Server Room	3	4	12	Install and configure network firewall, Purchase a Virtual Private Network (VPN) for more secure network / online transactions Secure Server room	ICT Unit	January to December 2023
	<b>Benefit</b> Presence of In-house server						



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	10 of 15

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15.	Declared Process User Support/Help Desk  Opportunity Statement  a) Presence of equipment  Benefit Improve skills of personnel	3	4	12	Undergo training & gain knowledge to provide better ICT support/ services	ICT Unit	January to December 2023
16.	Declared Process Management of ICT Solution  Opportunity Statement  a) Provide 100mbps and 10 mbps internet connection  Benefit Presence of two ISP	3	5	15	Apply for additional ISP, Coordinate for partners / stakeholders	ICT Unit, Service Provider	January to December 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	11 of 15

No	& OPPORTUNITY STATEMENT (include benefit once opportunity is encountered)	LIKELIHOOD	IMPACT	OPPORTUNITY RATING	OPPORTUNITY PURSUIT ACTION PLAN (may refer to other planning documents)	PERSON/OFFICE RESPONSIBLE	TARGET DATE
17.	Declared Process ICT Human Resources  Opportunity Statement  a) Career Opportunity  Benefit Privilege to go abroad for international training	1	4	4	Undergo series of trainings related but not limited to ICT	ICT Unit, HRDD	January to December 2023
18.	Declared Process Design and Development of ICT Solutions  Opportunity Statement  a) Team Collaboration with other developer b) Recognition  Benefit	3	3	9	Refinement of program for additional features/improvement	ICT Unit, External partners	January to December 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	12 of 15

No	**DECLARED PROCESS  **OPPORTUNITY  STATEMENT  (include benefit once opportunity is encountered)	LIKELIHOOD	IMPACT	OPPORTUNITY RATING	OPPORTUNITY PURSUIT ACTION PLAN (may refer to other planning documents)	PERSON/OFFICE RESPONSIBLE	TARGET DATE
	Benchmarking by other region and other line agency						
19.	Declared Process Management of Technology Infrastructure  Opportunity Statement  a) New technologies b) Skills and experience of personnel	3	3	9	Upgrade & Replace old techs with a more reliable one	ICT Unit	January to December 2023
	Benefit Client-oriented technology						
20.	Declared Process Management of ICT Solution  Opportunity Statement  a) Provide better ICT services	3	3	9	Undergo relevant training	ICT Unit	January to December 2023



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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	13 of 15

No	<b>DECLARED PROCESS</b> & OPPORTUNITY STATEMENT (include benefit once opportunity is encountered)	LIKELIHOOD	IMPACT	OPPORTUNITY RATING	OPPORTUNITY PURSUIT ACTION PLAN (may refer to other planning documents)	PERSON/OFFICE RESPONSIBLE	TARGET DATE
	and communication  Benefit Provide smooth processing of employees work assignment.						
21.	Declared Process User Support/Help Desk  Opportunity Statement  a) Provide better ICT Services b) Recognition c) Promote quality, accountable and transparency.  Benefit	4	4	16	Undergo online training & gain knowledge to provide better ICT services	ICT Unit	January to December 2023
	Promote agency project and program align with regional strategic plan.						



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Doc. Ref. Code	PAWIM-F-005	Rev	00	
Effectivity	09.20.21	Page	14 of 15	

Prepared by:

CHERRYLOÙ D. RÉPIÀ

Assistant Regional Director

Approved by:

ATTY. ALBERTO T. ESCOBARTE

Regional Director

Addi Tele Ema

Address: Gate 2, Karangalan Village, Cainta, Rizal

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Doc. Ref. Code	PAWIM-F-005	Rev	00
Effectivity	09.20.21	Page	15 of 15