

# HUMAN RESOURCE DEVELOPMENT DIVISION

## **OPERATIONS MANUAL**





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph







#### TABLE OF CONTENTS

A. Title Page	A
B. Table of Contents	2
C. Introduction	3
D. Organizational Structure, Office Functions, and Job St	ımmary6
E. Legal Bases and References	21
F. Definition of Terms and Acronyms	24
G. Quality Control Plan	29
H. Forms/Template	69

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph







### Department of Education

#### REGION IV-A CALABARZON

#### INTRODUCTION

Effective as of September 28, 2023

Human Resource Development Division (HRDD), as one of the functional divisions of DepEd Region IV-A, has the accountability to ensure competent personnel in the regional office and schools division offices through the implementation and management of an efficient and effective training and development system toward improved professional competencies and organizational performance in the delivery of basic education services.

The aforementioned mandate is given due importance in the Governance of Basic Education Act of 2001, known as Republic Act 9155 in which one of its provisions focuses on the professional development of Regional Office (RO) and Schools Division Offices' personnel.

Accordingly, based on the Rationalization structure, the National Educators Academy of the Philippines in the Region (NEAP-R) is under the management of HRDD which focuses on the implementation of programs for the professional development of all teachers and school leaders in the Region. It is considered the training arm of the Region which is responsible for the general operationalization of Training and Development System as indicated in DepEd Order (DO) No. 30, s. 2009 also known as National Adoption and Implementation of the Training and Development (T&D) System.

The transformation of the NEAP mandated through the issuance of DO 11, s. 2019 shall ensure that professional development for teachers and school leaders to be more strategic, integrated and programmatic, within a unified governance system where there will be greater accountability in the programs. It also mandates the commencement of the organizational restructuring to reflect the central, regions, and other field components of the NEAP transformation agenda.

HRDD adopts the interim structure to ensure that the new functions can be carried out seamlessly, efficiently, and effectively, while the final organization structure of the transformed NEAP is under development.

This document covers two (2) processes of HRDD identified as core and support processes. The core process is Learning/Professional Development and Management for Teachers and School Leaders, and the support process is Human Resource Management and Development. Each process has its subprocesses.

A. Learning/Professional Development and Management for Teachers and School Leaders







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph

Website: depedcalabarzon.ph



Page 3 of 80

09.20.21





## Department of Education

REGION IV-A CALABARZON

This process involves five (5) sub-processes:

- a) Design and Development of L&D/PD Programs and Courses. This sub-process covers the designing and development of PD programs/courses which are based on the needs-based Learning and Development Plan (LDP) and are anchored on the Philippine Professional Standards across job groups;
- b) Management of L&D/PD Programs. This sub-process covers the implementation or delivery of the competency-based PD programs/courses.
- c) Quality Assurance of L&D/PD Programs. This process covers the evaluation of PD program proposals submitted by the Schools Division Offices (SDOs) to NEAP-R for recognition process and issuance of certificate of recognition.
- d) *M&E of L&D/PD Programs*. This covers the conduct of monitoring and evaluation activities of the programs/courses implemented in the Region such as NEAP-Regional initiated programs and SDO-initiated programs.
- e) Management of Scholarship Programs. This sub-process covers the management and implementation of scholarship programs considering the Equal Employment Opportunity Policy (EEOP) for both local and international. This sub-process is divided into two (2) sections namely, scholarships offered by External Scholarship providers through NEAP Central Office and by Office of the Undersecretary for Curriculum and Teaching.
- B. Human Resource Management and Development

This support process involves five (5) sub-processes:

- a) Recruitment, Selection, Placement, and Induction. In this process, HRDD is mandated to provide technical assistance to RO and SDOs in ensuring the implementation of induction programs.
- b) Employee Welfare. This process involves the implementation of succession program, health and wellness program, and program for RO personnel prior to retirement.
- c) Performance Management. This process involves the periodic monitoring and evaluation of Office/staff performance for the provision of relevant learning and development programs.
- d) Rewards and Recognition (R&R). This process involves the designing and localization of R&R system for rewarding and recognizing deserving RO and SDO employees.
- e) Regional NEAP Management and Operation. The process involves NEAP facilities maintenance and management such as improvement and use of facilities that support the implementation of professional development programs.





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph

Website: depedcalabarzon.ph



Page | 4 of 80

09.20.21

Effectivity



Certificate No. PHP QMS 22 93 0085



## Department of Education

REGION IV-A CALABARZON

Prepared by:

EDUARDA M. ZAPANTA
Chief Education Supervisor
HRDD

Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





Ţ

Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









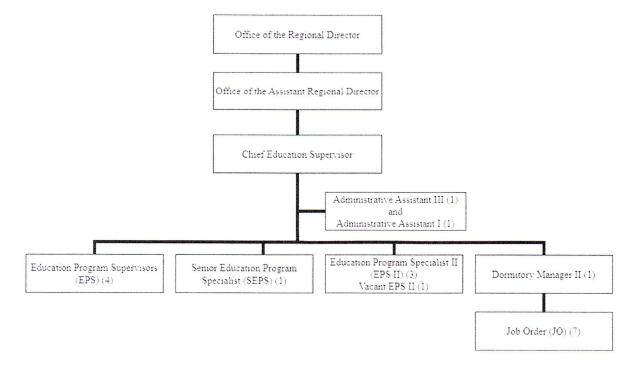
### Department of Education

REGION IV-A CALABARZON

## ORGANIZATIONAL STRUCTURE, OFFICE FUNCTIONS, AND JOB SUMMARY

Effective as of April 27, 2023

#### ORGANIZATIONAL CHART (Human Resource Development Division)







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph







#### OFFICE FUNCTION

Name of Office/Division: Human Resource Development Division

Strand/Governance Level: MRegional Office

#### Statement of Purpose:

The Human Resource Development Division (HRDD) supports Regional Office (RO) and Schools Division Office (SDO) teaching, teaching related, non-teaching personnel, and school leaders to become effective and efficient in the delivery of Basic Education Services by addressing their needs through the development and implementation of strategic Human Resource (HR) systems towards improved personal and professional competencies.

	Outcomes		Outcomes Indicators
9	RO implements Localized HRD Plans and Policies for an effective and efficient strategic Human Resource Development System in the SDOs	•	Percentage of the HRD Plan approved and implemented Number of localized HRD Plans, and policies implemented.
•	RO and SDOs have implement induction programs for newly hired RO and SDO personnel and with provision of strategic technical assistance	•	Percentage of Induction Programs implemented Percentage of newly hired RO and SDO personnel benefited from the induction program.
•	Regional, Schools Division Offices and School Personnel have improved competencies in the performance of their functions	•	Percentage of RO, SDO, and school personnel with improved competencies
•	RO and SDOs implement responsive employees' welfare programs.	•	Percentage of employees benefitted from the employee's welfare program

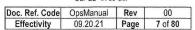


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Republic of the Philippines **Department of Education** REGION IV-A CALABARZON

6	RO and SDOs implement a responsive Performance Management	Percentage of employees with improved performance
	System (PMS)	
	RO and SDOs have established and institutionalized systems and	Percentage of HRD systems and processes
	processes towards administrative effectiveness and efficiency	established and institutionalized

Key Result/s Area	Objectives	Outputs	Output Indicators
HRD Policies/ Guidelines and Plans	To recommend policy through policy review for the improvement of the HR system	Policy recommendations	Number of policy recommendations submitted to CO
	To develop localized HRD plans	<ul><li>HRD Plans</li><li>Localized HRD Plan</li></ul>	<ul> <li>Updated and implemented HRD plans</li> <li>Number of localized HRD plans approved</li> <li>Developed an updated localized HRD Plan</li> </ul>
	To prepare an Implementation Plan of National Policies on HRD	Policy Implementation Plan	<ul><li>Approved policy implementation</li><li>plan</li></ul>



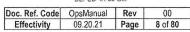


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
Induction Program	To design a program for the newly hired of RO Personnel and provide	Consolidated Report on the Induction     Program conducted	Number of SDOs that conducted their Induction Program
	technical assistance to the implemented programs to SDOs	<ul> <li>Designed Program</li> <li>TA Report</li> </ul>	<ul> <li>Number of designed programs implemented.</li> <li>Number of SDOs provided with technical assistance on the implementation of Induction Program</li> <li>Number of newly hired RO &amp; SDO personnel benefited from the induction program.</li> </ul>
Professional Learning and Development	To establish an HRD profiling system of the Regional and Schools Division Offices' personnel for upskilling and reskilling	Profile of RO and SDOs personnel	Updated profile of RO and SDOs personnel
	To design, develop and implement quality assured Competency-based	Competency-based Learning and Development Intervention Programs	Number of Competency-based     Learning and Development     Intervention Programs     implemented



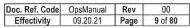


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Republic of the Philippines **Department of Education**REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
	Learning and Development Intervention Programs	Consolidated Learning and     Development Plan (LDP) of RO and     SDOs	Number of RO and SDOs with updated and implemented LDP
		Activity Completion Report on PDPs conducted	Number of Activity Completion Reports
		Reviewed QAME Reports on implemented LDPs	Number of QAME Reports reviewed and utilized for improving L & D delivery
	To manage and implement scholarship programs	Database of Candidates/ Pool of Scholars	Updated database of scholars and scholarship providers
	compliant with the Equal Employment Opportunity Policy (EEOP)	Localized / Adapted Guidelines for Scholarship Programs compliant with EEOP	Approved Localized / Adapted     Guidelines for Scholarship     Programs compliant with EEOP
		Approved Re-Entry Projects	<ul> <li>Number of Re-Entry/ Application         Projects approved and implemented     </li> <li>Number of scholars recommended within the year</li> </ul>
	To establish and localize succession and exit plan	<ul><li>Succession and Exit Plan</li><li>List of potential personnel/ successors</li></ul>	Approved Succession/Exit Plan





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	10 of 80





## Republic of the Philippines **Department of Education**

REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
		Pre-retirement Program	<ul> <li>Number of Programs designed for personnel prior to their retirement</li> <li>Number of programs approved</li> </ul>
Employee Welfare	To develop and implement various Employee Welfare Program	Employee Welfare Program, e.g.:     Health & Wellness, Occupational     Safety, Financial etc.	<ul> <li>Number of Personnel benefitted from the Employee Welfare Program</li> <li>Number of Employee Welfare activities/programs</li> </ul>
Rewards and Recognition	To design and localize a system for rewarding and recognizing deserving RO and SDO employees	<ul> <li>Established localize Rewards and Recognition System</li> <li>Approved Rewards and Recognition Program</li> </ul>	<ul> <li>Number of approved/localized policies on rewarding and recognizing employees</li> <li>Number of recognized/awarded</li> </ul>
	To manage the implementation of the rewards and recognition programs	Conducted Rewards and Recognition Program	<ul> <li>employees</li> <li>Number of SDOs with localized policy</li> <li>on rewarding and recognizing employees</li> </ul>
	To monitor and evaluate the implementation of the rewards and recognition programs	M & E Report	Number of SDOs implementing localized policy on rewarding and recognizing employees



Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	11 of 80





## Republic of the Philippines **Department of Education**REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
Performance Management	To manage the conduct of periodic monitoring and evaluation in four cycles for the provision of relevant & timely learning and development intervention programs.	<ul> <li>Segmented data of the IPCRF rating of employees by functional division</li> <li>Report on the Mid-Term and Year-End Review of IPCRF accomplishments</li> <li>Consolidated Ratings of RO Personnel</li> <li>Coaching and mentoring plan</li> </ul>	<ul> <li>Number of staff subjected to Mid-Term and Year-End Review of their IPCRF</li> <li>Consolidated Mid-Term &amp; Year-End Reports</li> <li>Percentage of validated IPCRF rating of the employees</li> <li>Coaching and mentoring plan implemented</li> <li>Number of personnel coached and mentored</li> </ul>
		Consolidated Professional     Development Needs	<ul> <li>Consolidated Professional         Development Needs analyzed     </li> <li>Number of proposed Interventions identified</li> </ul>
Regional NEAP Management and Operations	To develop policies and procedures for the utilization and operations of the National Educators Academy of the Philippines in the Region	Regional NEAP (RNEAP) Operational guideline	Approved (and Updated) Regional NEAP (RNEAP) Operational Guidelines.





Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	12 of 80





# **Department of Education** REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
	To ensure quality service, financial viability, and sustainable operation of the Regional NEAP facilities	<ul><li>RNEAP Marketing Plan</li><li>RNEAP Quality Service Manual</li></ul>	<ul> <li>Approved RNEAP Marketing Plan</li> <li>Approved and updated RNEAP Quality Service Manual</li> </ul>
Office Administration and Performance Management	To establish/maintain systems and processes towards administrative effectiveness and efficiency	<ul> <li>Operations Manual and/or Citizens Charter</li> <li>Document Tracking System</li> </ul>	<ul> <li>Streamlined Processes/Services and Procedures as declared in the Operations Manual and Citizen Charter</li> <li>Operational document tracking system</li> </ul>
		Administrative and Financial Reports	Number of pertinent forms and documents accomplished and submitted on time (e.g. WFP, PPMP)
	To promote a culture of excellence, innovation, and collaboration	<ul> <li>List of employees given rewards and recognition</li> <li>Citizen/Client Satisfaction Survey (CCSS) Results and Analysis</li> <li>Report on Actions taken relative to the CCSS results (if there's any)</li> </ul>	<ul> <li>Number of recognition initiatives conducted.</li> <li>CCSS rating received.</li> <li>Number of satisfied clients/ customers based on feedback received</li> </ul>





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	13 of 80





# **Department of Education** REGION IV-A CALABARZON

Key Result/s Area	Objectives	Outputs	Output Indicators
	To conduct periodic monitoring and evaluation of office/staff performance for the provision of relevant learning and development	<ul> <li>IPCRF/OPCRF Accomplishments</li> <li>Capacitated staff</li> <li>Training Completion/Terminal Reports</li> </ul>	<ul> <li>Percentage of achievement of IPCRF/OPCRF</li> <li>Number of personnel who attended learning and development programs</li> </ul>
	programs	Report on performance coaching	<ul> <li>Number of performance coaching activity conducted.</li> <li>Number of Performance reviews conducted</li> </ul>





Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	14 of 80





## **Department of Education** REGION IV-A CALABARZON

#### **JOB SUMMARY**

Bureau/Service	Regional C	Office	Division/Unit:	Human Re	source Development Division
Office Key Resul	3 4 5	<ol> <li>Induction</li> <li>Profession</li> <li>Developm</li> <li>NEAP/RE</li> <li>Employee</li> <li>Rewards</li> </ol>	nal Learning and nent ELC facility Mana	agement	

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
E Pr	Education Program Supervisor	Facilitate, coordinate, and provide technical inputs in the crafting of regional policies and directions towards ensuring the acquisition, maintenance, and development of competent personnel for the region, through the implementation of a strategic	<ul> <li>HR Strategic Plan and Policies</li> <li>Induction</li> <li>Professional and Career Development</li> <li>Succession and Exit</li> <li>Performance Management</li> </ul>	Regional Director	Education Program Supervisor Education Program Specialist II Dormitory Manager II Administrative Assistant I



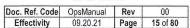


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
		HRD framework, plans, programs and the delivery of quality and sustainable HRD services.			
		To lead and manage the work of the HRD team that will help ensure acquisition, maintenance, and development of competent personnel in the region.	<ul> <li>Employees Welfare</li> <li>Regional Education Learning Center (RELC)</li> <li>Unit Performance</li> </ul>		
	Education Program Supervisor	Provides technical support in the implementation of a strategic HRD plan, operationalize the HRD systems, develop its components to suit local situation, and provide technical assistance to the	<ul> <li>HR Strategic Plan and Policies</li> <li>Search, Recruitment, Selection and Placement</li> <li>Professional and Career Development</li> </ul>	Chief Education Supervisor	None



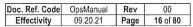


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
		schools division through the TA teams, in order to deliver quality and sustainable HRD services towards acquisition and development of competent personnel in the region.	<ul><li>Succession</li><li>Performance</li><li>Management</li></ul>		
	Senior Education Program Specialist	• responsible for assisting the Human Resources Development Division (HRDD) Chief in the development, implementation and monitoring and evaluation of Professional Development programs in the region based on their context. The position also leads in the collaboration with NEAP CO, other internal and external stakeholders for strategic provision of relevant and	<ul> <li>Employees Welfare</li> <li>Technical Assistance</li> <li>Program Development and Delivery</li> <li>Program Evaluation</li> <li>Liaison</li> <li>Secondary Duties</li> </ul>	Chief Education Supervisor	None



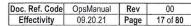


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## **Department of Education**REGION IV-A CALABARZON

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
		responsive professional development for teachers and school leaders in the region.			
	Education Program Specialist II	<ul> <li>Assists the Chief and Education Program Supervisors in maintaining systems and implementing its components in order to ensure delivery of quality and sustainable HRD services.</li> <li>Assisting the Human Resources Development Division (HRDD) Chief and Senior Education Program Specialist in the development, implementation and monitoring and evaluation of</li> </ul>	<ul> <li>HR Strategic Plan and Policies</li> <li>Search, Recruitment, Selection and Placement</li> <li>Professional and Career Development</li> <li>Performance Management</li> <li>Program Development and Delivery</li> <li>Program Evaluation</li> <li>Liaison Secondary Duties</li> </ul>	Chief Education Supervisor	None





Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	18 of 80





# **Department of Education** REGION IV-A CALABARZON

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
		Professional Development programs in the region based on their context.			
		• Assists in the collaboration with NEAP CO, other internal and external stakeholders for strategic provision of relevant and responsive professional development for teachers and school leaders in the region.			
	Administrative Assistant I	Assist the HRD management and staff and provide administrative support in the effective and efficient operation of the Human Resource Development Division	<ul> <li>Pilot/Schedules HRDD Activities</li> <li>Record Keeping</li> <li>Administrative Support</li> <li>Secretariat/ Frontline</li> </ul>	Chief Education Supervisor	None





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	19 of 80





# **Department of Education**REGION IV-A CALABARZON

JD Number	Position	Job Summary	Key Results Area	Report to	Position Supervised
	Dormitory Manager II	• Manage the Regional Education Learning Center (RELC)/NEAP to ensure upkeep and maintenance of the facilities and efficient scheduling of training venue and dormitories for the Regional NEAP's operation and earn revenue to help sustain RELC operations	<ul> <li>RELC Training and Conference Facilities</li> <li>RELC Dormitories</li> <li>RELC Grounds and Surroundings</li> </ul>	Chief Education Supervisor	None

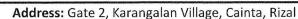
Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

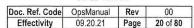
Regional Director



Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









### Department of Education

REGION IV-A CALABARZON

#### LEGAL BASES AND REFERENCES

Effective as of April 27, 2023

## 1. Learning/Professional Development and Management for Teachers, School Leaders and Non-Teaching personnel.

- 1. Republic Act 10912 An act mandating and strengthening the continuing professional development program for all regulated professions, creating the continuing professional development council, and appropriating funds therefor, and for other related purposes
- 2. DepEd Order No. 006, s. 2020 Adoption of the National Educators Academy of the Philippines (NEAP) Interim Structure
- 1. Design and Development of L&D/PD programs and courses
  - 1. DepEd Order No. 30, s. 2009 National Adoption and Implementation of the Training and Development (T&D) System, and Designating the National Educators Academy of the Philippines (NEAP) as the Interim Agency Responsible for the Operationalization of the T&D System
- 2. Management of L&D/PD Programs
  - 1. DepEd Memorandum No. 50, s.2020 DepEd Professional Development Priorities for Teachers and School Leaders for School Year 2020-2023
  - 2. DepEd Order No. 40, s. 2020 Implementation of Learning and Development for Non-Teaching Personnel in the Department of Education in View of the COVID-19 Pandemic
  - 3. D.O 18, s. 2020 Policy Guidelines for the Provision of Learning Resources in the Implementation of the Basic Education Continuity Plan
  - 4. PRIME HRM PDC/ HRDC Manual LDNA Process Flow, L&D System Manual
  - 5. DepEd Order No. 32, s. 2017 Gender Responsive Basic Education Policy
  - 3. M&E of L&D/PD Programs
    - 1. Memorandum OSEC-NEAP-OD-2021-50 LDM Practicum Portfolio Guides and Evaluation Forms
  - 4. Quality Assurance of L&D/PD Programs
    - DepEd Order No. 001, s.2020 Guidelines for NEAP Recognition of Professional Development Programs and Courses for Teachers and School Leaders
    - 2. DepEd Memorandum No. 12, s. 2023 Moratorium on the Implementation of DepEd Order No. 001, s. 2020(Guidelines for NEAP Recognition of Professional Development Programs and Courses for Teachers and School Leaders)



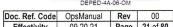


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









### Department of Education

#### REGION IV-A CALABARZON

5. Management of Scholarship Programs

 D.O. 82, s. 2020 Guidelines on the Registration of Teachers and School Leaders for NEAP-Recognized Professional Development Programs and Courses

#### 2. Human Resource Management and Development

1. Republic Act No. 9155 An Act Instituting A Framework Of Governance For Basic Education, Establishing Authority And Accountability, Renaming The Department Of Education, Culture And Sports As The Department Of Education, And For Other Purposes.

2. DepEd Order No. 15, s. 2017 Guidelines on the Allocation of Funds for Venue, Meals and Snacks. And Room Accommodation for Official Activities

Organized and Conducted by the Department of Education

3. DepEd Order NO. 009, s. 2021 Institutionalization of a Quality Management System in the Department of Education

#### 6. Induction

1. DepEd Order No. 43, S. 2017 - Teacher Induction Program Policy

#### 7. Employee Welfare

- 1. CSC MC 08, S. 2011 Reiteration of the Physical Fitness Program" Great Filipino Workout"
- 2. MC No. 38, S. 1992 Physical and Mental Fitness Program for A Government Personnel

#### 8. Performance Management

- 1. DepEd Order No. 2, s. 2015 Guidelines on the Establishment and Implementation of the Results-Based Performance Management System (RPMS) in the Department of Education
- 2. DepEd Order No. 24, s. 2020 National Adoption and Implementation of the Philippine Professional Standards for School Heads
- 3. DepEd Order No. 25, s. 2020 National Adoption and Implementation of the Philippine Professional Standards for Supervisors
- 4. DepEd Order No. 42, s. 2017 National Adoption and Implementation of the Philippine Professional Standards for Teachers





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph







### Department of Education

REGION IV-A CALABARZON

9. Rewards and Recognition

- 1. CSC Resolution No. 010112 Program on Awards and Incentives for Service Excellence (PRAISE) Revised Policies on Employee Suggestions and Incentive Awards System (ESIAS)
- 2. CSC MC No. 01, s. 2001 Program On Awards And Incentives For Service Excellence (PRAISE)
- 3. DepEd Order No. 9, s. 2002 Establishing the Program on Awards and Incentives for Service Excellence (PRAISE) in the Department of Education

**NEAP Facility Management** 

11. DepEd Order No. 11, s. 2019 Implementation of the NEAP Transformation 12. DepEd Order No. 111, s. 2009 Establishment of the National Educators Academy of the Philippines in the Region

Prepared by:

Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director

EDUARDA M. ZAPANTA Chief Education Supervisor Human Resource **Development Division** 



Address: Gate 2, Karangalan Village, Cainta, Rizal

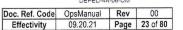
Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph

Website: depedcalabarzon.ph



Effectivity



Certificate No. PHP QMS 22 93 0085



# Republic of the Philippines **Department of Education**

#### REGION IV-A CALABARZON

#### **DEFINITION OF TERMS AND ACRONYMS**

Effective as of April 27, 2023

**Authorization**. It is a formal NEAP evaluation of non-DepEd entities applying to become a provider of recognized professional development programs and/or courses for teachers and school leaders.

**Authorized Learning Service Providers**. It refers to non-DepEd providers that have been awarded formal, fixed-term Authorization by NEAP to provide professional development to teachers and/or school leaders within DepEd.

**Award**. It is a recognition, which may be monetary or non-monetary conferred on an individual or group of individuals for ideas, suggestions, inventions, discoveries, superior accomplishments, exemplary behaviours, exemplary acts or services in the public interest which contribute to the efficiency and improvement in government operations which lead to organizational productivity.

**Client.** This is a person or a group of people who is receiving the benefits and services, of NEAP - R4.

**Competencies**. These are sets of behaviours that provide a structured guide enabling identification, evaluation and development of the behaviours in individual employees.

**Completion Report**. It is a structured reporting of NEAP standard composed of identifying information, activity description, highlights, and results of the training program.

**Contract.** It is an agreement between the client and NEAP-R4 for doing things specified.

**Domain.** It is a broad conceptual sphere of school leadership practices defined by specific strands in the Philippine Professional Standards for School Heads.

**Indicator.** It is a concrete, observable and measurable school head behavior/practice covered in every strand in the Philippine Professional Standards for School Heads.

**LDNA Plan.** It refers to plan based on the results of the conducted learning and development needs assessment.



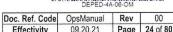


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









### Department of Education

REGION IV-A CALABARZON

**Professional Development Credit.** It is the units of credit that NEAP assigns to professional development programs or courses, that are recognized within DepEd processes including for career progression and promotion.

**Philippine Professional Standards for Teachers (PPSS).** It is the official document that articulates what constitutes supervisor quality. The PPSS describes the increasing levels of knowledge, practice and professional engagement expected of supervisors.

**Philippine Professional Standards for School Heads (PPSSH).** It is the official document that articulates what constitutes school head quality. The PPSSH describes the increasing levels of knowledge, practice and professional engagement expected of school heads.

**Philippine Professional Standards for Teachers (PPST).** It is the official document that articulates what constitutes teacher quality. The PPST describes the increasing levels of knowledge, practice and professional engagement expected of teachers.

**Professional Standards.** It is the professional practice articulated in the Philippine Professional Standards for Teachers (PPST), the Philippine Professional Standards for School Heads (PPSSH) and the Philippine Professional Standards for Supervisors (PPSS).

**Recognition.** It is a quality assurance process intended to uphold the learning and development standards in the development and delivery of professional development programs and courses provided to DepEd teachers and school leaders through an evaluation mechanism.

**Regional Memorandum**. It is a written communication coming from the regional office.

**Scholarship**. It is a type of financial aid, in the form of a grant that does not have to be repaid by the recipient. Scholarships are most often given to students for one of two reasons: achievement in academics or other areas, or financial need.

**Scholarship**. It is a type of financial aid, in the form of a grant that does not have to be repaid by the recipient.

**School Leaders.** It refers to Head Teachers, Department Heads, Principals and Assistant Principals, Schools District Supervisors, Education Program Supervisors and Chief Education Supervisors at the Schools Division and Regional Offices, Schools Division Superintendents, Assistant Schools Division Superintendents, Regional Directors and Assistant Regional Directors. These officials perform managerial and supervisory roles in their respective levels of governance.



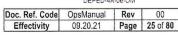


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

**Strand.** It is a specific dimension of practice under a domain in the Professional Standards.

System. It is an agency awards and incentives program for employees.

**Teachers.** It refers to a regular or permanent personnel in schools and learning centers 'engaged in the classroom teaching of any subject, including practical/vocational arts, at the elementary and secondary levels of instruction including persons performing guidance and counseling, instructional supervision in all private or public education institutions, but shall not include school nurses, school physicians, school dentists, school administrators, and other school administrative support employees" (R.A. No. 7784, 1993, Section 2(a)).

**Training Proposal/Training Package.** It is a trainer's outline of the training process that is being used in a training program.

**Walkthrough**. It is a step-by-step presentation of the different parts of the session guide to verify its readiness for its intended purpose.

A	or	OT	777	ms	
7 7		$O_{\perp}$	ıν.	rrro	

ADAS 1 Administrative Assistant 1
ADAS III Administrative Assistant III

CARE Caring Assistance and Resources for Employees

CO Central Office

CPD Continuing Professional Development

CSC Civil Service Commission

EPS Education Program Supervisor

EPS II Education Program Specialist II

GAD Gender and Development

HRDD Human Resource Development Division

ICT Information and Communication Technology

IEC Information, Education, Communication Materials

IDP Individual Development Plan

LDNA Learning and Development Needs Analysis

LDPP Learning and Development Program Planning





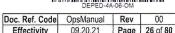


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









### Department of Education

REGION IV-A CALABARZON

LDPD Learning and development Program Designing

LDRPD Learning Resource Package Development

LRMS Learning Resource Management System

MOA Memorandum of Agreement

MOV Means of Verification

NEAP National Educators Academy of the Philippines

NEAPRCO National Educators Academy of the Philippines – Central Office

NEAPR National Educators Academy of the Philippines – Regional

NEAP RELC National Educators Academy of the Philippines - Regional

**Education Learning Center** 

OPCRF Office Performance Commitment Review Form

PRAISE Program on Awards and Incentives for Service Excellence

PD Professional Development

PDP Professional Development Program

PMT Program Management Team

REAP Regional Employees Assistance Program

RD Regional Director

RM Regional Memorandum

RO Regional Office

R&R Rewards and Recognition SDO Schools Division Office

SEPS Senior Education Specialist

SDSs Schools Division Superintendents

TOR Terms of Reference

TWG Technical Working Group





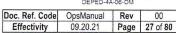


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Republic of the Philippines **Department of Education**

REGION IV-A CALABARZON

Prepared by:

Approved by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





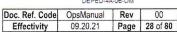


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

#### REGION IV-A CALABARZON

#### QUALITY CONTROL PLAN

Effective as of September 28, 2023

Name of the Process: Design and Development of Learning/Professional Development Standards (PD)

and Programs

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
Central Office, Schools Division Offices	Memorandu m, Learning and Development Needs Assessment (LDNA) Report	Develop Learning and Development (L&D) Plan	EPS, SEPS, EPS II	Developed L&D Plan	HRDD Chief	DM 50, s. 2020, LDNA Report and L&D Plan Templates
HRDD Chief	Developed L&D Plan	Design L&D Program	HRDD EPS, SEPS, EPS II	L&D Program Design	HRDD Chief	L&D Program Design Template



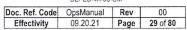


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD Chief	L&D Program Design	Review and Approve L&D Design	ARD, RD	Approved L&D Design	HRDD Chief, EPS, SEPS, EPS II	L&D Program Design Template
HRDD Chief, EPS, SEPS, EPS II	Approved L&D Design	Develop Learning Resource Package (LRP)	RO/SDO Writers	Developed LRP	HRDD Chief, EPS, SEPS, EPS II	Session Guide and Slide Deck Templates
HRDD Chief, EPS, SEPS, EPS II	Developed LRP	Evaluate the developed LRP	RO/SDO evaluators	Evaluation Results, Comments and Suggestions	HRDD Chief, EPS, SEPS, EPS II	Assessment and Evaluation Tools





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00	
Effectivity	09.20.21	Page	30 of 80	





## Department of Education

REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/ Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD Chief, EPS, SEPS, EPS II	Evaluation Results, Comments and Suggestions	Finalize LRP	RO/SDO Writers	Finalized LRP	HRDD Chief, EPS, SEPS, EPS II	Session Guide and Slide Deck
HRDD Chief, EPS, SEPS, EPS II	Finalized LRP	Prepare and submit Program Recognition and/or Continuing Professional Development Accreditation System (CPDAS) documents	HRDD Chief, EPS, SEPS, EPS II	Submitted Program Recognition and/or CPDAS documents	NEAP CO, PRC	Form R.1 and CPDAS form and required attachments



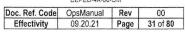


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director



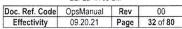


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

### REGION IV-A CALABARZON

Name of the Process: Management of Learning/Professional Development Programs

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub-activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
NEAP CO, PRC	Recognized and/or Accredited Professional Development (PD) Programs	Prepare and submit PD Proposal, Memorandum, Request for Budget Approval (RBA), Activity Request	HRDD Chief, EPS, SEPS, EPS II, CA-Finance, BAC Secretariat, ARD, RD	Approved PD proposal and RBA and disseminated Memorandum	HRDD Chief, EPS, SEPS, EPS II	Activity Proposal, Memorandum, RBA
HRDD Chief, EPS, SEPS, EPS II	Approved PD proposal and RBA and disseminated Memorandum	Conduct coordination/planning meeting	HRDD Chief, EPS, SEPS, EPS II PMT, RPs/LFs	Agreements on the Program Delivery  Accomplished Checklist of Training Readiness	HRDD Chief, EPS, SEPS, EPS II PMT, RPs/LFs	Checklist of Training Readiness Template





Telepho

Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	33 of 80





### Department of Education

#### REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub-activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD Chief, EPS, SEPS, EPS II PMT, RPs/LFs	Agreements on the Program Delivery  Accomplished Checklist of Training Readiness	Implement the PD Program	HRDD Chief, EPS, SEPS, EPS II PMT, RPs/LFs	QAME Report and Program Completion Report/Activity Documentation Report	HRDD, ORD, NEAP CO and/or PRC	QAME Tool, PCR/ADR Template

Prepared by:

Approved by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph

Website: depedcalabarzon.ph



 Doc. Ref. Code
 OpsManual
 Rev
 00

 Effectivity
 09.20.21
 Page
 34 of 80





## Department of Education

#### REGION IV-A CALABARZON

Name of the Process: Quality Assurance of L&D/PD Programs (Recognition Process)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
SDO,	Duly	Check the	Regional	Checked	REC	NEAP Form R.1
Program	accomplished	completeness of	Evaluation	Program	members	Checklist of
Proponent	NEAP R.1 or the PD Program	the submitted	Committee (REC)	Proposal (R.1)	(Selected	completeness of
	Recognition	requirements	Secretariat	as to	SDS,	Proposal
	Application			completeness	ASDS,	documents
	Form and				Chief, EPS,	
	required				PSDS,	ARTA – DepEd
	attachments				School	Citizens'
					Head), REC	Charter
					Secretariat	
					(EPS II)	
REC	Complete	Evaluate R.1	REC Members	Accomplished	REC	NEAP Form R.2
Members	Program	using NEAP		R.2	Secretariat	
and	Proposal (R.1)	Form R.2			and	
Secretariat		(Recognition			Members	
		Evaluation Tool)				





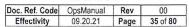


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

REC Secretariat and Members	Accomplished R.2	Deliberate R.2 results using R.3 (Recognition Endorsement)	REC Secretariat, REC Members	Accomplished R.3	REC Secretariat and Members	NEAP Form R.3
REC Secretariat	Accomplished R.3	Validate and endorse Memo with R.4 (Recognition Recommendation Template)	REC Secretariat	Validated and endorsed R.4	RAC, HRDD Chief, RD	NEAP Form R.4
RAC, HRDD Chief, RD	Validated and endorsed R.4	Submit for approval by the Recognition Approval Committee (RAC) consists of HRDD, QAD and CLMD Chiefs, ARD and RD	REC Secretariat	Signed R.4	RD, HRDD Chief, REC Secretariat	NEAP Form R.4
REC Secretariat	Signed R.4	Prepare Certificate of Recognition and Letter of notice	REC secretariat	Signed Certificate of Recognition and letter of notice	RD, HRDD Chief, SDO	Certificate of recognition and letter of notice templates





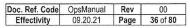


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

REC Secretariat	Signed Certificate of Recognition and letter of notice	Issue Certificate of Recognition and letter of notice	REC Secretariat and SDO Liaison Officers	Certificate of recognition and letter of notice	SDOs, REC Secretariat	Certificate of recognition and letter of notice templates
SDOs, REC Secretariat	Certificate of recognition and letter of notice	Encode the recognized program in the automated database using Google Forms and Google Sheets	REC Secretariat	Recorded recognized program in the automated database	RAC, HRDD Chief, SDOs Program proponent	Database using Google Forms and Google Sheets

Prepared by:

Approved by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director







Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



	DEPED-4A-00	-OM	
Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	37 of 80





## Department of Education

REGION IV-A CALABARZON

Name of the Process:

Monitoring & Evaluation of L&D/ PD Programs
(A. RO-initiated L&D/ PD Programs - Levels 1 & 2)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
EPS-QAD (QAME Associate)	M&E Tool	Collaborate with QAME associate on the conduct of M&E of program implementation	HRDD EPS, SEPS, EPS II QAME Associate, QAD	M&E Result	HRDD Chief, EPS, SEPS, EPS II, PMT, LFs	M&E Template (QAME Forms)
HRDD Chief, EPS, SEPS, EPS II, PMT, LFs	M&E Result	Conduct Debriefing	HRDD Chief, EPS, SEPS, EPS II, PMT, LFs, QAME Associate	Debriefing Report	HRDD Chief, EPS, SEPS, EPS II, PMT, LFs	Debriefing Report Template





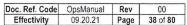


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

Naı	me of the Proces	3	Evaluation of L&D/ P ed L&D/ PD Programs			
SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
PD Participants	Workplace Application Plan (WAP)/Job- embedded Learning (JEL) Plan	Disseminate memorandum on the monitoring of WAP/JEL Plan implementation	HRDD Chief, EPS, EPS II, ADAS	Signed Memorandum	HRDD, SDOs	WAP/JEL Plan Template, Memorandum
HRDD	Signed Memorandum	Monitor the implementation of WAP/JEL Plan	HRDD Chief, EPS, EPS II, SDO SEPSs	Monitoring Report	HRDD, SDOs	Monitoring Report Template
	Monitoring Report	Disseminate memorandum	HRDD Chief, EPS, EPS II	Signed Memorandum	HRDD, SDOs	Memorandum





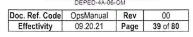


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

HRDD, SDOs		on the submission of WAP/JEL completion reports				
HRDD	Signed Memorandum	Evaluate the implementation of WAP/JEL Plan through colloquium	HRDD Chief, EPS, EPS II, ADAS, Evaluators (ASDSs, Chiefs, PSDSs, School Heads)	WAP/JEL Ratings  List of Participants who passed the evaluation	HRDD, SDOs, Participants	WAP/JEL Evaluation Tool, Certificate of Completion Template
HRDD	WAP/JEL Ratings  List of Participants who passed the evaluation	Issue certificates of completion	ORD, HRDD Chief, EPS, EPS II, ADAS	Issued Certificates of Completion	Participants	Certificate of Completion Template





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	40 of 80





## Department of Education

#### REGION IV-A CALABARZON

HRDD	WAP/JEL Ratings  List of Participants who passed the evaluation	Disseminate memorandum on the submission of necessary documents (OPCRF, IPCRF, or Learner Achievement Data) for impact analysis	HRDD Chief, EPS, EPS II, ADAS, SDO SEPSs	Analyzed Impact of the Program	ORD, ARD, SDSs	Impact Analysis Tools
------	--	---	--	--------------------------------------	-------------------	-----------------------------

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





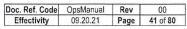


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# Department of Education REGION IV-A CALABARZON

	Name of the Process: Monitoring & Evaluation of L&D/ PD Programs  (B. Recognized SDO-initiated L&D/ PD Programs)					
SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub-activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
SDO Program Proponent	Recognized PD Program Letter Request for Monitor	Monitor and evaluate the conduct of the program based on the approved design	HRDD Chief, EPS, SEPS, EPS II	Monitoring Report	HRDD, SDO Program Proponent	Monitoring Report Template
HRDD	Monitoring Report	Provide technical assistance in the program delivery during debriefing	HRDD Chief, EPS, SEPS, EPS II	Technical Assistance reflected in the debriefing report	HRDD, SDO Program Proponent	Monitoring Report Template





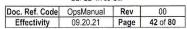


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

HRDD, SDO	Monitoring Report	Present the monitoring	HRDD Chief, EPS, SEPS, EPS II	Report on the	ARD, RD	Report Presentation
Program Proponent	Technical Assistance reflected in the debriefing report	conducted to the top management during "kapehan"		Monitoring Conducted		Template

Prepared by:

Chief Education Supervisor Human Resource Development Division

Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





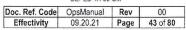


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Name of the Process: Management of Scholarship Programs (A. Management and Implementation)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
Deped/ External Scholarship Providers	Memo/ Invitation from scholarship provider	Review scholarship offerings and Qualification Standards (QS) Prepare Regional Memorandum	EPS II Focal of Scholarship, HRDD Chief	Signed Regional Memorand um	SDOs' Scholarship Focal Persons	Regional Memorandum template
SDOs' Scholarship Focal Persons	Signed Regional Memorandum	Receive and evaluate submitted documents of nominees	Scholarship Focal Person and Screening Committee	Shortlisted nominees	SDO Scholarship Focal	DepED Memo



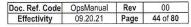


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
RO Scholarship Focal Person	Shortlisted nominees	Conduct interview and select final nominees	RO Scholarship Screening Committee	List of final nominees	SDO Scholarship Focal, RD	Screening /Interview form
SDO, Nominees, RO Scholarship Focal person	List of final nominees	Endorse final nominees to the CO and provision of technical assistance on documents requirements	RO Scholarship Screening Committee, RD	Signed letter of endorsement	Central Office (CO)	Endorsement Letter







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	45 of 80





### Republic of the Philippines Department of Education

REGION IV-A CALABARZON

#### Name of the Process: Management of Scholarship Programs (B. Registration to PD Programs)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIE S	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Processand Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
NEAP-CO/ ORD	Issuance from re: Scholarship Program/ Registration to Recognized Professional Developmen t Program	Issue Regional Memorandu m	HRDD SEPS, EPS II	Signed Regional Memorandu m	Schools Division Offices – Human Resource Developmen t Sections (SDOs- HRDSs)	Standardized registration form via Google Forms  DM 82, s. 2020  Registration through Google Forms
SDOs- HRDSs	Signed Memorandum	Determine number of registrants with Letter of Intent	HRDD SEPS, EPS II	List Interested Participants	SDOs-HRDS	Standardized registration form via Google Forms DM 82, s. 2020



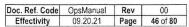


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIE S	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Processand Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
						Registration through Google Forms
SDOs- HRDSs	List of Interested Participants	Receive and indorse Official List of PDP Participants with complete requirements from HRDSs	HRDD-NEAPR SEPS, Chief ES and ORD	Official List of NEAP PDP Participants	NEAP Central Office and Professional Developmen t Program (NEAP-PDP) Focal Person	Google Drive for Repository of Requirements , Forms and Templates stipulated in DM 82, s. 2020
NEAP CO and Professional Developmen t Program	Official List/ Final List of NEAP PDP Participants	Receive and disseminate the Final List of NEAP PDP Participants	NEAP-RO SEPS, Chief ES and RD	Regional Memorandu m on the Final List of NEAP PDP	SDOs	Online Templates/ Database



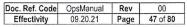


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIE S	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Processand Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
(NEAP-PDP)				Participants		Group Chats/
Focal				and		Support
Person				Confirmation		Groups via
				of Registered		Messenger,
				NEAP PDP		DepEd
				Participants		Emails

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	48 of 80





## Department of Education

REGION IV-A CALABARZON

Name of the Process: Recruitment, Selection and Placement (Induction Program for Teaching Personnel)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
NEAP -PDD CO (For Teachers)	DepEd Order and Memorandum	Issue Regional Memorandum on the Orientation on Induction Program for Teachers	EPS, EPS II, Chief, RD	Signed memorandum	SGOD Chief SDO HRDS, HRDD	Regional Memorandum
HRDD	Signed memorandum	Conduct Orientation on the Implementation of IPBT	SGOD Chief, HRD SEPS and IPBT Focal	Orientation Plan Per School	School Heads, MT, Mentors RO HRDD	Online Orientation Plan Template
School Heads, MT, Mentors	Orientation Plan Per School	Provide Technical Assistance as	EPS, EPS II	Complete data input in the	HRDD, CO- NEAP	IPBT Pilot Data Tracker





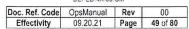


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/ Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
RO HRDD		needed by the		tracker and		
		SDO		TA report		
HRDD	IPBT Pilot Data Tracker	Compile the monitoring and evaluation report of SDO on the implementation of IPBT submitted to the CO	EPS, EPS II	Compiled SDO M&E report	RO-HRDD CO-NEAP	Monitoring and Eval Report Template

Prepared by:

Approved by:

EDUARDA M. ZAPANTA Chief Education Supervisor

Human Resource Development Division

Regional Director

ATTY. ALBERTO T. ESCOBARTE, CESO II





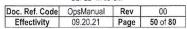


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Name of the Process:

Recruitment, Selection and Placement

(Induction Program for Regional Office Personnel)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
ASD- Personnel Section	Notice of Appointment of newly hired/promoted RO employees Uploaded in the website	Enrol in the Google Classroom for self- paced module	Chief, EPS- focal, EPSII	Class list generated from Google classroom	Chief, EPS EPS II, HRDD	Google classroom DepEd Calabarzon Website
Chief, EPS II, HRDD	Class list generated from google classroom	Conduct virtual orientation on the use of self- paced module	Chief, EPS, focal EPS II	Activity Documentation Report (ADR)	Chief, EPS, EPS II HRDD	ADR Self-paced module







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



	DEPED-4A-00	-OM	
Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	51 of 80





## Department of Education

REGION IV-A CALABARZON

Chief, EPS, EPS II HRDD	ADR Self-paced module	Track the inductees on the progress using the self-paced learning module	FD Chiefs, EPS-focal EPS II, EPS HRDD	Tracking report	Chief , EPS, EPS II HRDD	Output Tracker IPDP, CDP, IPCRF, Reflection journals
FD Chiefs, HRDD	Tracking Report	Endorse and recognize the Induction Program completers	FD Chiefs, EPS-focal EPS II, EPS HRDD	List of completers	RD, Inductees	Certificates

Prepared by:

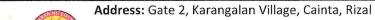
Approved by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division

ATTY. ALBERTO T. ESCOBARTE, CESO II

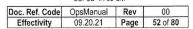
Regional Director



Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Name of the Process: Employees Welfare (Wellness Program- Physical, Socio-Emotional and Financial)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
DepED-CO, Civil Service Commission (CSC)	DepED Issuances, CSC Circulars	Gather data on employee's welfare needs	EPS-SEPS, Focal Person HRDD	Survey results	ROP Employees, EPS-SEPS, Focal Person HRDD, Chief- HRDD	<ul> <li>Online survey tool</li> <li>Data gathering using Google Sheet</li> <li>Survey results saved in Google Drive</li> </ul>
ROP Employees EPS-SEPS, Focal Person HRDD, Chief- HRDD	Survey results	Plan and design wellness program based on gathered data	EPS- SEPS, Focal Person HRDD Team ESSD, ASD & FD Focal Persons	Wellness Program Design	HRDD Chief, focal person team leads Regional Director	<ul> <li>Planned and Designed Template</li> <li>Collaboration via online Online Meeting (G meet, Zoom, MS Teams and FB messenger</li> </ul>





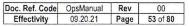
Telepho

Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education** REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD Chief, focal person Team leads Regional Director	Wellness Program Design	Implement the wellness activities based on program design	Regional Office Personnel  HRDD Chief, focal person Team leads  Top Management	ACR, QAME Report	Chief HRDD, and Top Management Regional Office Personnel	Template of game results virtual/F2F implementation GMeet, MS Teams, Zoom
Chief HRDD, and Top Management Regional Office Personnel	ACR, QAME Report	Conduct program evaluation and annual review and reporting	HRDD Focal Persons and Wellness Circles	Annual Completion Report	Regional Director	Program Evaluation  ACR template QAME tool standards online monitoring tool



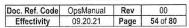


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









### Department of Education

REGION IV-A CALABARZON

Prepared by:

Approved by:

Chief Education Supervisor Human Resource Development Division

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director



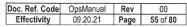


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Republic of the Philippines Department of Education

#### REGION IV-A CALABARZON

#### Name of the Process: Performance Management

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub-activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
All FD	Summary of	Consolidate and	EPS- focal for	Consolidated	Chief	Summary of
Chiefs,	Ratings	Analyze Competency	performance	and Analyzed		Rating
RO		Assessment Result,	management, EPS	Competency		template,
Personnel	Individual	Individual	II	Assessment		DO 02 s,
	Professional	Development Plan		Results and		2015
	Development			IPDP		
	Plan (IPDP)					
	Competency Assessment					
	Results					
Chief	Consolidated	Develop intervention	Chief, EPS, EPS II,	Approved		DO 2 s.
	and	plan	HRDD	intervention Plan	FD ChiefsRD	2015
	Analyzed			(individual or by		
	Competency			job group)	HRDD	
	Assessment					
	Results					





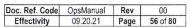


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub-activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
FD Chiefs	Approved intervention plan	Implement intervention plan	FD Chiefs, HRDD	Accomplished PMCF/ADR	RD, HRDD FD Chiefs	ADR, PMCF
HRDD FD Chiefs	IPCRF	Analyze IPCRF	HRDD	Consolidated IPCRF	FD Chiefs, HRDD	IPCRF Template Summary rating template

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director



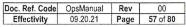


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Name of the Process:

Rewards and Recognition for Regional Office Proper (ROP) and Schools Division Offices (SDOs)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
CSC, DepEd Order	Issuances	Conduct Planning Meeting	PRAISE Committee, PRAISE Secretariat/EPS Focal Person, EPS II	Minutes of the Meeting	RO PRAISE Committee, HRDD Chief	Minutes of the Meeting template
RO PRAISE Committee, HRDD Chief	Minutes of the Meeting	Prepare, memorandum, proposal and RBA	HRDD Chief, PRAISE Secretariat, RD	Signed Memorandum, proposal and RBA	RO PRAISE Committee, HRDD Chief, SDO PRAISE	Memorandum Template, RBA, Collective Activity Proposal Template
HRDD Chief, EPS, EPS II	Signed Memorandum	Develop localized R&R guidelines and criteria	RO PRAISE Committee, PRAISE Secretariat, SDO PRAISE Committee	Developed localized R&R guidelines and criteria	RO and SDO PRAISE Committee, PRAISE Secretariat	CSC issuances and DepEd Order



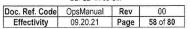


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

RO and SDO PRAISE Committee, PRAISE Secretariat	Developed localized R&R guidelines and criteria	Vet and finalize the developed R&R guidelines and criteria	RO and SDO PRAISE Committee, PRAISE Secretariat, RD	Approved R&R guidelines and criteria	RO PRAISE Committee, PRAISE Secretariat	Vetting guidelines
RO and SDO PRAISE Committee, PRAISE Secretariat	Approved R&R guidelines and criteria	Disseminate approved R&R guidelines and criteria through memorandum	HRDD Chief, PRAISE Secretariat, RD	Received nomination documents	RO PRAISE Secretariat	Nomination Form, Memorandum Template, Guidelines, criteria
RO Evaluation/ Validation Committee	Received nomination documents	Conduct of screening, evaluation, validation, interview and deliberation	RO Evaluation/Validation Committee, external interviewers	List of awardees	RO and SDO PRAISE, SDO awardees	Guidelines and Criteria
RO and SDO PRAISE, SDO awardees	List of awardees	Conduct of awarding ceremonies	RO PRAISE Committee, Secretariat interviewers	Recognized awardees, QAME Report	RO and SDO PRAISE, SDO awardees	Certificates QAME Report







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	59 of 80





## Department of Education

REGION IV-A CALABARZON

RO and SDO PRAISE, SDO awardees	QAME Report	Conduct Post Activity Evaluation	RO PRAISE Committee, Secretariat	Feedback Report	RO PRAISE Committee, Top Management	M&E Template
---	-------------	--	--	--------------------	--	--------------

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director



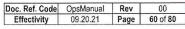


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## **Department of Education**REGION IV-A CALABARZON

Name of the Process: Regional NEAP Management and Operation (A. Facility Maintenance)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
Dormitor y Manager	List of Facilities and Supplies	Conduct inventory on the utilization of supplies and functionalit y of facilities	Dormitory Manager, RELC-NEAP Staff	Inventory Report	RELC-NEAP Executive Committe, HRDD	Inventory Report Template
RELC- NEAP Executive Committe , HRDD	Inventory Report	Request supplies/co nsumables and for inspection of facilities	Dormitory Manager, HRDD Chief, RELC- NEAP ExeCom	Approved Requests	Procurement Unit, Asset Section, Finance Division	Request Letter Template



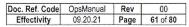


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education** REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
Procurem ent Unit, Asset Section, Finance Division	Approved Requests	Collaborate on the preparation of Program of Works and Request for Procuremen t of Supplies	Dormitory Manager, HRDD Chief, ESSD, Finance, RELC-NEAP Execom	Approved Program of Works, Budget Request for Procurement	Procurement Unit, HRDD	Certificate of Funds Availability, Program of Works Template
Procurem ent Unit, HRDD	Approved Program of Works, Budget Request for Procurem ent	Monitor the implementa tion of program of works  Receive the purchased	HRDD Chief, NEAP Focal Person, Dormitory Manager	Monitoring Report	RELC-NEAP ExeCom	Monitoring template  Requisition Issue Slip





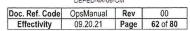


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILITIES	OUTPUTS	CUSTOMER	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
		supplies		Signed Requisition Issue Slip	Asset Management Section	
Execom	Monitoring Report	Conduct RELC-NEAP execom meeting	HRDD Chief, NEAP Focal Person, Dormitory Manager	Minutes of the Meeting	RELC-NEAP ExeCom	Minutes of the Meeting Template





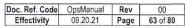


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	64 of 80





## Department of Education

REGION IV-A CALABARZON

Name of the Process: Regional NEAP Management and Operation (B. Facility Use and Operation)

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILI TIES	OUTPUTS	CUSTOME R	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
Program Proponen ent (internal and external clients)	Reservation Letter	Check and issuance of certificate availability/n on-availability of RELC-NEAP Facility	HRDD Chief, NEAP Focal Person, Dormitory Manager, ADAS III	Accomplished Confirmation Sheet (if RELC-NEAP is available)	HRDD Chief	Confirma tion Sheet





Telepho

Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph





# **Department of Education**REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILI TIES	OUTPUTS	CUSTOME R	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD Chief,	Accomplished Confirmation Sheet	Prepare letter of request for procurement of food service provider  Endorse the confirmation to Legal Unit	HRDD Chief, NEAP Focal Person Dorm Manager, ADAS III	Memorandum/Contr act	Program Proponent	Request Letter, Memorandu m Template
Program Proponen t	Memorandum/Contract	Prepare training halls and dormitory rooms	Dormitory Manager, NEAP Staff	Readiness Checklist	HRDD, Progra m Propon ent	Readiness Checklist Template





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph





# **Department of Education** REGION IV-A CALABARZON

SOURCE OF INPUTS	INPUTS	ACTIVITY	RESPONSIBILI TIES	OUTPUTS	CUSTOME R	CONTROLS
(Position Title, Office Name providing the inputs)	(Information, Documents, Materials, etc)	(Main and Sub- activities, Process Steps)	(Position Title/Office Name performing the activity)	(Title of Documents, Service, Products)	(Recipient of outputs)	(Input, Process and Output Controls; Activity, Forms and Templates, References, Monitoring Tools)
HRDD, Program Proponen t	Readiness Checklist	Accommodat e the exact number of participants based on the contract	Dormitory Manager, NEAP Staff	Registration Form/List of accommodated/regis tered participants	HRDD Chief, EPS II in- charge	Registration Form
HRDD Chief, EPS II in- charge	Registration Form/List of accommodated/regis tered participants	Request for Submission of Documents for Processing of Payments	HRDD Chief, Dormitory Manager, EPS- II in charge	Issued statement of account	Finance Division, Program Proponent	SOA Template







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph





## Department of Education

REGION IV-A CALABARZON

Prepared by:

EDUARDA M. ZAPANTA

Chief Education Supervisor Human Resource Development Division Approved by:

ATTY. ALBERTO T. ESCOBARTE, CESO II

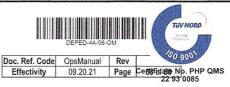
Regional Director



Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph





#### FORMS/TEMPLATE

Effective as of April 27, 2023

Bureau/Service/Functional Division/School:	HUMAN RESOURCE DEVE	HUMAN RESOURCE DEVELOPMENT DIVISION AND NEAP-R								
Document Type:		□Office Order	☐ Regional Memorandum	□ w/ Limited						
	Application □Advisory									
	☐ DepEd Memorandum	□Office Memo	☐ Division Memorandum	☐ School						
	Memorandum									
	□PAWIM									
	☑ Forms/Templates	☐ External Documents		72						
	☐ Others:									

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F001	TRAINING ACTIVITY PROPOSAL TEMPLATE	HRDD	Program Focal Person	0	02-09- 2022	https://one4a.edu.ph/deped-portal	О





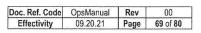


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









# **Department of Education**REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
	(Non-recognized Program of NEAP)						
RO- HRDD- F002	CLASS REGISTRATION FORM	HRDD	Program Focal Person	0	02-09- 2022	https://one4a.edu.ph/deped-portal	0
RO- HRDD- F003	REGISTRATION AND HEALTH DECLARATION FORM	HRDD	Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F004	ATTENDANCE SHEET	HRDD	Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	0
RO- HRDD- F005	MEAL ATTENDANCE	HRDD	Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F006	ACKNOWLEDGEMENT R ECEIPT	HRDD	Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	70 of 80





## Department of Education

REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F007	ACTIVITY COMPLETION REPORT	HRDD	Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F008	PROCESS OBSERVATION FORM	HRDD	HRDD Process Observer	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F009	NOMINATION FORM 1 (Individual Category)	HRDD	SDOs Praise Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F010	NOMINATION FORM 2 (School Category)	HRDD	SDOs Praise Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F011	NOMINATION FORM 3 (Division Category)	HRDD	SDOs Praise Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A





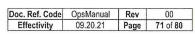


Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph









## Republic of the Philippines **Department of Education**REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	DOCUME NT STATUS A - Active O- Obsolete
RO- HRDD- F012	SCHOLARSHIP INTERVIEW FORM	HRDD	HRDD Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F013	INDIVIDUAL DEVELOPMENT PLAN	HRDD	RO Employees	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F014	PERFORMANCE ASSESSMENT FORM	HRDD	Chief of FD and RO Employees	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F015	PERFORMANCE MONITORING AND COACHING FORM	HRDD	Regional PRAISE Committee	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F016	COACHING REPORT FORM	HRDD	ROP Employees	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A



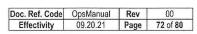


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F017	OPCRF	HRDD	Chief of FDs	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F018	IPCRF	HRDD	ROP Employees	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F019	SUMMARY SHEET IPCRF & OPCRF	HRDD	Chief of FDs and Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F020	SESSION GUIDE EVALUATION TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F021	TRAINING PROGRAM DESIGN EVALUATION TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A







Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	73 of 80





# **Department of Education**REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	DOCUME NT STATUS A – Active O- Obsolete
RO- HRDD- F022	ON-SITE MONITORING AND EVALUATION WITH CRITICAL INCIDENT REPORT) QAME FORM E	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F023	SESSION EVALUATION	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F024	SUMMARY OF DAILY MONITORING AND EVALUATION	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F025	WORKPLACE OF APPLICATION OF LEARNING EVALUATION TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F026	PROGRAM EVALUATION TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A





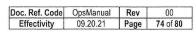


Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph









## Department of Education

REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F027	TRAINING PROGRAM IMPLEMENTATION COMPLIANCE TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F028	RESOURCE PERSON SELECTION COMPLIANCE TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F029	TRAINING VENUE SELECTION COMPLIANCE TOOL	HRDD	Chief and EPSs of HRDD	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F030	CERTIFICATION PROTOCOL FORM 1 (Certified Participants)	HRDD	Chief and EPSs of FDs	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F031	CERTIFICATION PROTOCOL FORM 2 (Certified Member of TWG)	HRDD	Chief and EPSs of FDs	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A







Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	75 of 80





# **Department of Education**REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F032	CERTIFICATION PROTOCOL FORM 3 (Certified Participants Given Recognition)	HRDD	Chief and EPSs of FDs	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F033	GAWAD PATNUGOT STAGE 1 CRITERIA	HRDD	Regional PRAISE Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F034	GAWAD PATNUGOT STAGE 2 CRITERIA	HRDD	Regional PRAISE Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F035	PRAISE AWARDS SUMMARY SHEET	HRDD	Regional PRAISE Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F036	BULWAGAN NG KARANGALAN RESERVATION FORM	HRDD	FDs Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	0





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	76 of 80





## Department of Education

region IV-a Calabarzon

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F037	NEAP CALABARZON CONFIRMATION SHEET	HRDD	FDs Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F038	SAFETY AND HEALTH ASSURANCE PLAN AND EVALUATION	HRDD	FDs Program Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F039	GAD ACCOMPLISHMENT REPORT	HRDD	GAD Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F040	GAD PLAN AND BUDGET	HRDD	GAD Focal Person	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A
RO- HRDD- F041	GAWAD BITUIN NOMINATION FORM 1 (Individual Category)	HRDD	RO and SDOs	0	Feb. 9, 2022	https://one4a.edu.ph/ deped-portal	A







Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	77 of 80





# **Department of Education**REGION IV-A CALABARZON

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
			Praise Committee				-
RO- HRDD- F042	GAWAD BITUIN NOMINATION FORM 2 (Group Category)	HRDD	RO and SDOs Praise Committee	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F043	NEAP ROOM PROVISION TICKET-NEAP R	HRDD	Program Focal Person Participants	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F044	NEAP R – ROOM ASSIGNMENT FORM	HRDD	Program Focal Person NEAP R Staff	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A







Address: Gate 2, Karangalan Village, Cainta, Rizal

**Telephone No.:** 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	78 of 80





## Department of Education

region IV-a Calabarzon

DOCUME NT REFEREN CE CODE	DOCUMENT TITLE/DESCRIPTION	ORIGINAT ING OFFICE	PERSON RESPONSI BLE	REVISI ON NUMBE R	EFFECTIV ITY DATE	LOCATION OF CONTROLLED DOCUMENT	NT STATUS A - Active O- Obsolete
RO- HRDD- F045	NEAP R – KEY HOLDER FORM	HRDD	Program Focal Person NEAP R Staff	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO- HRDD- F046	NEAP R – LOG IN FORM	HRDD	Program Focal Person NEAP R Staff	0	Feb. 9, 2022	https://one4a.edu.ph/deped-portal	A
RO-HRDD- F047	CERTIFICATE OF THE NON- AVAILABILITY NEAP MALVAR	HRDD	Program Focal Person HRDD-NEAP R Personnel	0	July 13, 2022	https://one4a.edu.ph/de ped-portal	A
RO-HRDD- F048	FOLLOW-UP REQUEST	HRDD	HRDD-NEAP R Personnel	0	July 13, 2022	https://one4a.edu.ph/deped-portal	A





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



Doc. Ref. Code	OpsManual	Rev	00
Effectivity	09.20.21	Page	79 of 80





## Republic of the Philippines **Department of Education**

region IV-a Calabarzon

Prepared by:

Approved by:

EDUARDA M. ZAPANTA
Chief Education Supervisor

Human Resource Development Division

ATTY. ALBERTO T. ESCOBARTE, CESO II

Regional Director





Address: Gate 2, Karangalan Village, Cainta, Rizal

Telephone No.: 02-8682-2114

Email Address: region4a@deped.gov.ph



