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Analysis 2021

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Name of Employee:	Luz E. Oamena	Name of Rater:	Loida N. Nidea
Position/Designation:	Chief Education Supervisor	Position:	Assistant Regional Director
Review Period:	January - December 2024	Approving Authority:	ATTY, ALBERTO T, ESCOBARTE
Strand/Bureau/Center/Service/Region/Division:	Region IV-A CALABARZON	Date of Review;	July 2024
Strand/Bureau/Center/Service/Region/Division Statement of Purpose:	: The quality Assurance Division (QAD) movitors and evaluates the performance of RO- FDs and SDOs on the compliance to stabutory are	ce to statutory and policy s	endands and requirements for the continuous improvement of organizational performance and delivery of basic education services.

PART 1.4; COMMITTENT TO ORGANIZATIONAL QUICOMES 1995)

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Approximation of Organizational Communication of the Communication

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Quality Assurance		Quality Assurance	On Ray Rama Assin (RRA) Office Mondate Sand Punctions
Basic Education Inputs		Education Policy Development	Organi Roferi in Galeri in
n Enabling Mechanism a: Governanc		zy Enabling Mechanism a: Governanc	1 Ontoons Allgama 1 Ontoons Allgama 2 Ontoons Allgama 2 Ontoons An 2 Ontoons An 3 One GAA Programs/Su 4 One GAA Programs/Su 5 One GAA 5
Take steps n to accelerate delivery of basic education facilities and services.		Take steps to accelerate delivery of basic education facilities and services.	Attribution (Subprogram (Subprogram (Subprogram (Subprogram (Subprogram (Subprogram (Subprogram
Utilized the results of QA-ME to improve functional divisions and SDOs performance		Institutionalized a Regional Quality Assurance, Monitoring, Evaluation (QAME) and Assessment Francework	Objectives Dussed ori Office Rundsons)
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SBS	ñ	RC SD ng Fra	ACCOMPLISTED DUZIN Petformance Tergets Tringet Comme (Oppin Britain Center Service) Dulsion algorithm (oppin Dulsion algorithm (oppin Comment Oppin Tergets Description Copenda Value output/service statistica i. bentil
RO FDs and SDOs utilizing QAME results		RO FDs and SDOs natitutionalizi ng QAMEA Framework	4
Quality	Efficiency	Quality	PLANCING Pathingson Pathingson Massin Quality Efficiency Timethese)
Total of 31 RO-FDs and SDOs utilized the results of the QAME	Observed 85% - 100% of on time implementa tion of regional and \$300 QAMEA Regional ARBA Regional BOO MEA which including SDO MEA within i week after each quarter	8 FDs and 23 SDOs institutions lized the regional QAMEA Framework	Ontinue
Total of 29-30 RO- FDs and SDOs utilized the results of the QAME	Observed 65%- 84% of on then implementation of regional and SDO QAMEA Regional QAMEA including SDO MEA reports was conducted 8-12 days after each quarter	21-22 SDOs institutionalized institutionalized into regional CAMEA Francwork	Ratificación) (I
Total of 27- 28 RO-FDs and SDOs utilized the results of the QAME	Observed 45%64% of on time implementati on of regional and 8DO QAMEA Regional QAMEA including SIDO MEA inports was conducted gather each quarter	19-20 SDOs institutional ized the regional QAMEA Framework	Wasting of the state of the sta
Total of 25- 26 RO-FDs and SDOs utilized the results of the QAME	Observed 25%-44% of on time implementation of regional and SDO QAMEA including SDO MEA including SDO MEA including SDO MEA reports was conducted after each quarter	17-18 SDOs institutionali zed the regional QAMEA Framework	9
Total of 24 RO-FDs and SDOs or below utilized the results of the QAME	below 25% of on time timplementa timplementa timplementa and SDO QAMEA (PARIONAL INCLUDING SDO MEA including SDO MEA reports was conducted approximately of more after each	16 SDOs or below institutional ized the regional QAMEA Framework	Poor
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Assurance	
Support to Learners and Schools	
Enabling Mechanism Covernanc e	
Take stops to accelerate delivery of accelerate acceleration facilities and services. Permedia acceleration facilities and services. Permedia promoting well-being inclusive citication, and positive learning environmen	- \ · · · -
Approved the seablishment, renewal and recognition of public and private dechools.	
Applicatic for granding recognition recognition recognition recognition and specionders with approved	<u>e</u>
u pi i i i i i i i i i i i i i i i i i i	71 ₁₁ 800
Quality Efficiency Timeliness	Efficiency
Permits, Permits, renewal permits and government recognition e of all the private schools and Special Orders for the establishme and special 100% of the supplication a were processed and atrategized within the given timeline trenewal permits, renewal permits and approved special orders were and approved within the given trenewal permits and approved special congultion as well as special permits and	unitation of QAME resulted to an average of the least 10% the province of the least 10% the evaluation of QAME results reported auminarize of 5 days after the activities
Permits, renewal permits and government recognitions and apocial orders of 80-99% of private and public schools with complete and compliant complication requirements were approved. 1 applications were approved within the given timeline the approved within the given timeline and government were processed and strategized within the given timeline and government were grown timeline to given timeline and government will as special configurations were said as special configurations with the requirements.	Utilization of QAME resulted to an average of 8.0%, 5.9% improvement based on the evaluation QAME results were submitted, argumentized and auramanized on average of 6-8 days after the activities
	urgilization of QAME resulted to an average of 5.0%. 1.7.9% improvement the evaluation of QAME results were submitted, republished and and and and and and and and and an
Fermits, recreased permits and special complete complete complete and complete and complete and complete and complete and doys-59% of the doys-59% of the public and and the processed and strategized within the given trenewal approved permits, recteval permits and permit	Ubilization of QAME resulted to an average of 4.0%-1.59% inprovement based on the evaluation QAME results were automitted, reported an average of 12-14 clays after the artivities
Permits, renewal permits and government recognition s and government recognition s and public ses than 40% of the private and public schools with compliant compliant ness than 40% of the amplication Less than 40% of the application s were compliant recognition s were than 15 permits and government recognition s as well as special and aloys upon full orders were than 15 orders were than 15 orders were than 15 orders were than 15	Utilization of QAME resulted to an average less than 4.0% than the evaluation QAME results were submitted, reported and and and amove than days after the activities
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		Partnership Building			Quality Assurance
		Education Policy Development			Basio Education Inputs
		y Enabling Mechaniam s; Governanc e			Mechaniam a: Governanc e
		Take steps to accelerate delivery of bate oducation facilities and acrifices.			TAke steps to accelerate delivery of basic colucation facilities and services.
		Established M & E for partnership sustainability			Ensured the proper implementation of P/F/As for continuous improvement and sustainability
	% 000 1	€ 4 ⊞ • Ω		100%	7.828.F
		Comprehensiv e M&E mechanism will be developed			P/P/As will be Quality compliant with all existing policies, rules and systems
Timeliness	Efficiency	Quality		Timeliness	Quality
The establishme nt of M&E mechanism was done ahead of schedule	The M&E mechanism very accurately and equately and equately information that would aid in the decision making for sustainability of partnership e	The MAE mechanism established contains implement in gystems that are very useful in statating partnership s	ucted mente time h at 14% tion c dar, wed dar,	regionwide were conducted and implemente d efficiently P/P/As regionwide	# F F F F F
The establishment of M&E of M&E done chanism was done as needed and on scheduk.	mechanism mechanism accurably and adequately convey information that would aid in the decision making for sussinability of partnerships		implemented with 15%-24% deviation on the approved calendar.	regionwide were conducted and implemented efficiently based on physical, financial, and resources P/P/As regionwide were conducted and	65%-84% of the P/P/As regionwide were monitored and found compliant with all existing policies, rules and policies, rules and policies, policies, rules and policies.
The establishme nt of M&E mechanism was done a week late behind the schedule	The M&E mechanism somewhat accurately and adequately are partnership a			regionwide were conducted and implemente d efficiently P/P/As regionwide	# E & &
The ostablisment of M&E mechanism was done 2 weeks late behind the schedule			conducted and implemented with 35%- 44% deviation on the approved calendar.	regionwide were conducted and implemented efficiently P/P/As regionwide were	25%-44% of the P/P/As regionwide were monitored and found compliant with all
The establismen tof M&E mechanism was done more than 2 weeks behind the schedule	The M&B mechanism mechanism mechanism mechanism mechanism mechanism mechanism in mechanism in mechanism making for sustainabilit		conducted and implemente d with at least 45% deviation on the approved calendar.		of the P/P/As regionwide were monitored and found compliant
			<u> </u>		

Part I-A Total Boore													
	rprey reports were submitted to the RO 22 days after the conduct in cuarter	PIRPA rite reports were submitted to the RO 18- 22 days after the conduct in each quarter	a were PIRPA the reports were s after submitted to the RO 13-17 days after the conduct in each quarter	PIRPA reports were submitted to the RO 8-12 days after the conduct in 1 each quarter ret	PIRPA reports were submitted to the RO 1 week after the conduct in each quarter	Timelines							
:	Observed below 25% efficient implementation of PIRPA	Observed 25%-44% efficient at implementati on of PIRPA	% Observed 45%-64% on of efficient implementation of FIRPA	Observed 65%- 84% efficient implementation of PIRPA	Observed 85% - 100% efficient implementa tion of PIRPA	Efficiency		**************************************		. 18 11120		,	
	16 SDOs or bolow were managed and assisted in the implementation of PIRPA	17-18 SDOs were managed and assisted in the implementation of PIRPA	of 88	21-22 SDOs were managed and assisted in the implementation of PRPA ta	were managed and sasisted in the implementation of FIRPA	On Quality	RO/SDOs assisted the implemented effeciently the administration of FIRPA		Managed the implementation of the Program Implementation Review and Performanco Assessment (PIRPA) at the Division Level.	Enabling Takke steps Mechanism to accelerate s: delivery of devernanc basic declivery of chasic devernanc facilities and services.		Easio Education i Inputs	Office Basic s Administrati Inputs on and Performance Management
	Updated Ube Operations Manual Manual and other QMS 3 days or more after deadline	Updated the Operations Manual and other QMS within 3 days after the deadline	ual line		Updated the the Operations Manual and other QMS at keast I week before the deadline	Timeliness						-	
	Four (4) systems/pr ocesses were not documente d	Three (3) systems/pro cesses were not documented		One [1] system/process was not documented	All the systems and processes were efficiently documente d	Efficiency		%0¢					
	25%.44% of the of the systems and processes were established and maintained	25%-44% of the systems and processes were established and maintained	the 45%-64% of the systems and and processes were established and maintained	65%-84% of the systems and na processes were established and maintained d	85% - 100% of the systems and processes were established and maintained	od Quality	Systems and processes will be established and maintained		Enabling Take steps Established and Mechanism to accelerate maintained systems at delivery of and processes basic character facultation administrative facultates and effectiveness and efficiency	TAke steps to accelerate delivery of basic education facilities and services.	V.		Office Administrati on and Performance Management

PART 1-3: INNOVATING AND INTERVENING ACCOMPLISHMENTS (20%)
Fort 1-3: Innovating and intervening Accomplianments shall capture the autoomsejouputs of the office that are enabling, supportive, and/or contributory to the achievement of the organizational commitments and RRAs in Part 1-4. Accomplianments can be innovations, interventions, and enhancements on the processes, services, and/or outputs.

Quality Assurance	Quality Assurance		Est Partit Appe (REA)
Utilized the results of QA-ME to improve functional divisions and SDOs performance by providing support to RO/SDO it understanding their situational analysis and craft adjustment plans		institutionalized a Regional Quality Assurance, Monitoring, Evaluation (QAME) and Assessment (QAMEAlFrancework	Otherchose Control
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<u>د</u>	31		Darmary Commence of the commen
Pikir Report, Midorm Midorm Review results and Analyzed BAR I Report		Quality Assurance, Monitoring and Assesment Report	Particularies Dargets (Target Contained Dargets) (Target Contained
Quality Efficiency	Efficiency	Quality	Performance New York Waster Market Distance Translinesh)
RO-FDs and SDOs and SDOs utilized the Utilization of QAME of at least 10% of at least improvement the evaluation	Observed Observe 85% - 84% of 1 100% of implement of regional implements of regional and SDO OAMEA QAMEA QAMEA Regional Regional including including the heading of th	8 FDs and 23 SDOs institutions lized the regional QAMEA Framework	Out of and
Total of 20-30 KC- FDe and SDOs of the QAME Ubilization of QAME resulted to an average of 8.0% 9.9% improvement based on the evaluation	Observed 65%- 84% of on time implementation of regional and SDO QAMEA Regional QAMEA including SDO MEA reports weal conducted 8-12 days after each	21-22 SDOs institutionalized the regional QAMEA Framework	Ratificatory)
- Total of 27 Be RO-FDis - and SDOs - and SDOs - suiting the - suitin		19-20 SDOs institutional ized the regional QAMEA Framework	RATING SCALE
Total of 25- 26 RO-FDa and SDOs utilized the Utilization of CAME: resulted to an average of 4,0%- 5,9% in provement in improvement be improvement be evaluation.	Cheerved Cheerved 25%, 44% of below 25% of on time of on time timplementary in preparation of a strength on of regional and regional and regional and SDO QAMEA and SDO AEA Regional QAMEA including SDO MEA SDO MEA reports was reports was	i 17-18 SDOs institutionali zed the regional QAMEA Framework	Unatidate (Unatidate (
Total of 24 RO-FDs and SDOs or below Utilization of QAME of QAME as strange less than 4.0% an average less than the evaluation the		16 SDOs or below institutional ized the regional QAMEA Frantework	
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separe	MEA) /DMEA	Evaluation Adhletment/R	and	Monitoring	Regional	approved	submission of	through timely	and systems	policies, rules	all existing	compliant with	P/P/As will be												
				Custom															Timeliness	!					
nt, COA,	e.g. PMIS.	rules and	policies.		_		and found pres	monitored		regionwide in		100% of 1	85% -	Total State	activities.	the	average of	d on	DATE:	and	te	ğ	Were		4
				ets	Procurement, COA,	systems e.g. PMIS,	policies, rules and	with all existing	found compliant	monitored and	regionwide were	P/P/As	65%-84% of the						activities	days after the	average of 6-8	summarized on	reported and	submitted,	Court occurred to
t, COA, etc.	PMIS,	rules and system		ccisting		compliant	and found	monitored	_	regionwide	P/P/As	of the	45%-64%			Lia	CAYS SHEET	11-6 10	on average	aummarized	and	E.	-	Vere	0
	ement	Ġź.	ς.	policies,		with all	compliant	and found	monitored		regionwide	the P/P/As	25%-44% of				BOUNDER		¥	summarized on average of summarize	summarized and	reported and			4
t, COA, etc.	e.g. PMIS,	rules and	policies,	existing		compliant	and found	monitored	Were	regionwide	P/P/A	of the	below 25%	4000	entivities	CROW ALLOS	trem exem	average of	Cop	*ummarize	and	reported	submitted,	results were	4
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Quality Assurance **%**001 Timelineas Timeliness Efficiency P/P/As regionwide were conducted and implemente d on time or with at most 14% deviation on the approved calendar. P/F/As
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Office Administration and Ferformance Management	Quality Assurance Regulatory and Developmental Services to Schools
maintained systems and processes (geard towards administrative efficiency efficiency	sublishment, renewal and recognition of private schools, and public schools esparated from mother schools barabilated, separated from
100%	100%
processes will to established and maintained	Applications for permits, and special orders will be sprowed, list of public schools esperated from mother schools, and recommended for issuance of government permit and recommended recognition
Quality Efficiency	Quality
of of stems see shed ined ined ined ined ined ined ined in	renewal permits and proventment a recognition a claim be a private within the proventment a vere processed and surface processed and surface processed and surface processed and permits, the proventment of permits, and permits,
	permits and government recognitions and special orders of 80-99% of private and complete and complete and complete and complete and complete and explications were approved. 8096-99% of the applications were processed and strategized within the given timeline the given timeline the given timeline and government recognitions as well as special compliance with the requirements.
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the systems and processes were established and blished and maintained maintained pystems / postess were documented to Operations (Manual and other QMS within 3 days after the deadline	renewal permits and government recognitions and appecial orders of 40- 5398 of psivate and public empliant compilant compilant compilant requirements were and accessored A0%-5396 of the the the splications were applications and dogenment thronins dand government approved permits as well as appecial permits and government approved permits as well as appecial orders were issued 12-14 days upon full compilance with the requirements requirements
of the systems and and processes were established maintained maintained maintained where not documents d Updated the Operations Manual and other QNS 3 days or more after the systems of the systems of the systems or more after the systems of the sy	reneral, reneral, reneral, reneral, reneral, reneral, general, sold special corders of less than 40% of less than 40% of less than 40% of complete and public schools with private and public schools with processed within the spilcation. Less than 10% of the spilcation is warty processed and spilcation the spilcation the spilcation the spilcation the spilcation is crategized within the spilcation treneral processed and spilcation in the spilcation is crategized within the spilcation of the spilc

					Office Administration and Performance Management	
			Established M & E for partnership sustainability			Managed the implementation of the Program Implementation Review and Performance Assessment [PRPA] at the RO/ Division Level.
		%001 1000 1000			7,000	
			Comprehensiv e M&E mechanism will be developed			RO/SDOs assisted the effecient implementatio n and administration of FIRPA
	Timelines.	Efficiency	Ajijenč	Tincliness	Efficiency	Quality
	The establishme of MaE nt of MaE nechanism done and on abead of schedule	The M&E mechanism very accurately accurately accurately adequately convey information that would aid in the decision making for sustainability of sustainability of accurating for sustainability of sustainabilit	The M&E mechanism established contains implement in gaptems that are very useful in sustaining partnership s	ted the track	Observed 85% - 100% efficient implementa tion of PIRPA	23 SIDOs were managed and assisted in the implementation of PIRPA
	The establishment of M&E mechanism was done as needed and on schedule.	The M&E mechanian accurately and accurately convey information that would aid in the decision making for existanability of partnerships		PIRPA reports were submitted to the RO 8-12 days after the conduct in each quarter	Observed 65% 84% efficient implementation of PIRPA	21-22 SDOs were managed and assisted in the implementation of PIRPA
	The establishme nt of M&E mechanism was done a week late behind the schedule	The M&E mechanism somewhat ancurately andequately information of that would delian in the design of making for susseinabilit y of partnership s		PIRPA reports were submitted to the RO 13-17 days after the conduct in each quarter	Observed 45%-64% efficient implementat ion of PIRPA	19-20 SDOs 17-18 SDOs were were warm managed managed and assisted in the himphementat on of FIRPA son of FIRPA
	The establisment of M&E mechanism was done 2 weeks late behind the schedule	The M&E mochanism very barely very barely inand inadequately information that would aid in the decision making for sustainabilit y of partnerships		PIRPA reports were submitted to the RO 18- 22 days after the conduct in each quarter	Observed 25%-44% efficient implementation of PIRPA	
	The limen tof M&E mechanism was done was done behind the schedule	The M&S mechanism is ineacurate and lack information that would aki in the declation making for sustainabili ty of partnership partnership		PIRPA reports were submitted to the RO 72 days after the conduct in each quarter	Observed below 25% efficient implementa tion of PIRPA	16 SDOs or below were managed and assisted in the implementa tion of TIRPA
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Organizational Effectiveness Assa Financial Stewardship Process improvement Utilized 98% of the budget allocation in accordance with the quarterly diaburement program with no overdraft/defacit/disallowance from oversight agency/tea Streamlined core processes and management of service provisioning of frontline and other office deliverables to creatre ease of transactions and/or digitalization/digitazation Objectives TO BE FILLED IN DURING PLANNING Timelin Wooghi Massum

Aliceston Coming Within the rating period Within the rating period 엻 Timeliness Efficiency Quality (Quality disbursement disbursement (i.e. 93- (i.e. 88-92%) (i.e. 88 Service/Sec init (i.e. 93-97% of the budget Budget is
utilized
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to the
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disburseme Budget is utilized according to the BUR target, based on the official BUR report of the Budget allocation disbursed within the reglementar y period with no overdraft/d eficit/disall owance improveme nts/reducti on on all of the service standards 1, no, of documenta A RATTEO BEALS processing time requirements within the oversight agency/ies 2. total Quarterly within the disbursed within the disbursed within the disbursed within within the within the reglementary reglementary reglements within the reglementary reglements overclash desirely disbursed with 3-4 to were disbursed within the n 3, transaction cost
4. client
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signatories variance from BUR target, based on the official BUR e improvementa/red improvement in ti uction on 4 service its/reductio 8, of i standarde no 0.2-3 out documentary standards 1 no. of documentary standards 1 no. of d report of the Finance requirements
2. total processing Quarterly basis: Budget is utilized with 1-5% Budget is utilized with 1-5% m overdraft/d overdraft/d overdraft/d effeit/disallo sit/disallow effeit/disallowance from anon from from agency/les opersight oversight oversight oversight oversight wariance wariance wariance wariance wariance wariance from BUR from BUR warget, based in on the based on official BUR based on official BUR port of the Hanne from BUR report of the Hanne from BUR report of the Hanne from Finance from BUR report of the budget in the budget i 2. total processing time Budget is utilized with 6-10% requirement Budget allocation disbursed within the within the reglementary ported period with 5- with 7 or n improvement
s/reduction
on 1 service Budget is utilized with r requirements
2. total transaction cost 4, client steps/agenc y action steps time documentary 1. no. of standards et is quarterly
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is utilized
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budget variance from the from the disburseme at program fi.e. Below 83% of the requirement to, total processing time, transaction cost. No change in no. of documents Albration is Quarterly basis: Budget is utilized with more than 15% | Mean of Results | NATIRO AVERAGE | VELOCITED | REMARKS | VELOCITED | VELOCIT TO BE FILLED DURING EVALUATION MID-YEAR REVIEW RATING

Client Satisfaction Achieved 100% resolution and compliance rate to #8888 and CCB complaints within the prescribed processing time (simple - 3 days; complex - 7 days; highly technical - 20 days) with at least Satisfactory overall average result on the Client Satisfaction Measurement Within the rating period 5% Efficiency Efficiency Quality d and/or digitized and/or digitized and/or digitized and/or digitized office core processes identified in the QMS planning documents documents ng) overall 90.9% - 94.9% 8 average on [Very Satisfactory] the results overall average on of the Client CSM the results of the gatisfaction Measureme nt [CSM] Complaints
acted upon
and closed
within
prescribed
processing
time (simple
- 3 days;
complex - 7
days;
highly
technical 20 days) resolution and compliance rate to #8888 and CCB complaints 95.0% -100% (Outstandi At least 80%
resolution and
compliance rate to
#8888 and CCB
complaints 80.0% -89.9%) (Satisfactory) overall average on the results of the CSM Streamlined streamlined and/or digitized 54-675% of the 50% of the office core processes identified in the QMS planning planning documents documents At least 50% resolution and compliance rate to #8888 and CCB prescribed processing time (simple - 3 days; complex - 7 days; highly technical -20 days) Complaints
are acted
upon and
closed with
documented
delays
based on
the complaints At least 1% resolution and compliance rate to #8888 and CCB complaints 79.9% (Fair) (79.9% (Fair) (19.9% (Fair) (19.9% (Fair) (19.9% (Fair) (Fa Below 60.0% (Poor) overall average on the results of the CSM resolution and compliance rate to #8888 and CCB complaints Streamlined and/or digitized 025% of the office core processes identified in the QMS planning documents complaint acted upon and resolved

LUZ E. OSMEÑA RATEE

LOIDA N. NIDEA

ATTY. ALIESTOT. ESCOSARTE, CESOA ARESOVING AUTHORITY